



**SOUTHERN POWER DISTRIBUTION COMPANY OF T.S.LTD.**  
6-1-50, Corporate Office, Mint Compound, Hyderabad - 500 004

O/o. the Chief Engineer (Commercial),  
TGSPDCL, Ground Floor, Corporate Office,  
Mint Compound, Hyderabad.

Circular Memo No. CE (Comml)/SE(C)/DE(EoDB)/ADE-EoDB/D.No. 4493 /24, Dt. 25 -01-2025

Sub: CE/Commercial/TGSPDCL- Ease of Doing Business Reforms - Online Dashboard development for Temporary Electricity Connection -Regarding  
Ref: Business Reforms Action Plan *Plus* - 2024 released by The Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry, Gov. of India

<<<>>>

In compliance with the Ease of Doing Business (EoDB), the DPIIT has mandated in Business Reforms Action Plan *Plus* 2024 that the Telangana Southern Power Distribution Company Limited (TGSPDCL) has to develop online dashboard for Temporary Electricity Connections (**Reform No. 318**)

Accordingly, the online dashboard made in the TGSPDCL Web-portal (<https://tgsouthernpower.org/>) covers features related to service timelines prescribed as per the Public Service Delivery Guarantee (PSDG) Act, total number of applications received, number of applications approved, average, median and minimum time taken for obtaining approvals, along with the average fee for completion of entire process. The dashboard is developed in the following format:

S.No	Particulars	Details
1	Time Limit prescribed as per the Public Service Guarantee Act	
2	Total Number of applications received	
3	Total Number of applications approved	
4	Average time taken to obtain approval	
5	Median time taken to obtain approval	
6	Minimum time taken to obtain approval	
7	Maximum time taken to obtain approval	
8	Average Fee for completion of entire process of obtaining approval	

For Temporary connections and registrations, application-wise details are updated in the online portal with regard to date of application, date of approval and breakup of fee details with the following features.

S. No	Application no.	Application date	Approval date	Fee details break-up	Total Fee Charged

The dashboard is updated on a real-time basis.

  
CHIEF ENGINEER  
COMMERCIAL, TGSPDCL, HYDERABAD

To: All the Superintending Engineers/Operation/.....  
Copy to: The Chief Engineer /Operation/Metro Zone, Medchal Zone Rangareddy Zone and Rural Zone  
Copy submitted to:  
The Director/Commercial/TGSPDCL